## SCOTLAND BOARD OF EDUCATION Board Policy

## **Public Complaints**

## **Complaints about Policies**

Complaints about Board policies should be directed through the Superintendent of Schools to the Board. Complaints shall be in writing and signed, stating the specific objections to the policy/policies.

The Board shall review any complaint and if appropriate direct the Policy Committee to conduct whatever study or investigation as necessary. The Policy Committee shall make a recommendation to the Board as to modifications, if any, or elimination of the policy/policies. The Superintendent shall then submit the complaint and his/her recommendation to the Board. The Board may then review the policy/policies, amend or refer the policy/policies for review if necessary or repeal the policy/policies, if appropriate, and notify the complainant of the action taken.